

PX 596

From: Monica Long <[REDACTED]@ripple.com>
Sent: Tuesday, March 21, 2017 11:56 AM
To: [REDACTED]
Subject: Re: How to buy XRP

Ah, thank you!! Should've known you were behind it. :)

I see these guides as customer support so think [REDACTED] should own them but won't raise a fuss about it if you and [REDACTED] have a good process in place.

Totally agree about "buy XRP" for SEO.

On Tue, Mar 21, 2017 at 9:16 AM [REDACTED]@ripple.com> wrote:

> Hey there -
>
> FYI...I worked with Bitstamp to get these instructions outlined and
> with [REDACTED] to add to the XRP Portal. I'm working with [REDACTED] to try to
> identify ways to change it Google's search. When I learn more, I'll
> respond to the whole group.
>
> Should I be working through [REDACTED] to get these instructions on the
> site as we add more exchanges?
>
> Also note: Miguel is pushing hard to change this to "How to Access XRP."
> I keep pushing back given the impact on SEO.
>
>
> On Mon, Mar 20, 2017 at 10:04 PM, Monica Long <[REDACTED]@ripple.com> wrote:
>
>> Nice!! That's great news.
>>
>> @ [REDACTED] let's discuss how we can improve the search results (see
>> attached).
>>
>> On Mon, Mar 20, 2017 at 9:01 PM, [REDACTED]@ripple.com> wrote:
>>
>>> Hi Monica!
>>>
>>> We've got it covered :)
>>>
>>> <https://ripple.com/xrp-portal/how-to-buy-xrp/>
>>>
>>> Best,
>>> [REDACTED]
>>> Technical Services Manager | Ripple
>>> [REDACTED]
>>> [REDACTED]@ripple.com | ripple.com
>>> PGP: [REDACTED]
>>>
>>>

>>> On Mar 20, 2017 8:45 PM, "Monica Long" [REDACTED]@ripple.com> wrote:

>>>

>>> Hi [REDACTED]

>>>

>>> With Bitstamp now listing XRP, what do you say to revising our "how

>>> to buy XRP" guide to support the Bitstamp flow? If I google "how to buy XRP,"

>>> the Kraken guide is the top result and we know it's a kludgy flow.

>>>

>>> We see dozens of inbound requests every time we announce Ripple news

>>> or issue an Insights newsletter from people wanting to buy XRP. I'm

>>> sure the support team sees even more!

>>>

>>> Thanks,

>>> Monica

>>>

>>>

>>>

>>

>>

>> --

>> Monica Long

>> VP Marketing, Ripple

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Monica Long

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